



BOX BUTTE GENERAL HOSPITAL

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Great Things Are Happening Here!

August 4, 2017

To Whom It May Concern:

It is with great enthusiasm I write this letter of reference detailing our experience with Beckenhauer Construction, Inc. (BCI) and its associates involved in leading the efforts in constructing a \$40 million, two-story addition on our campus. Our organization is quite pleased with the quality and result of the project. The innovative hospital design will serve our community for many years to come. From the start of the construction phase through completion, our board, management team, and employees were very impressed.

The staff of BCI is knowledgeable, genuine, and committed to the highest level of quality in construction leaving us a wonderful asset to serve our patients for generations. Attention to detail, cumulative experience and education only begin to describe why BCI was a great partner for our project. We appreciate their vast experience with hospital construction to help ensure our organization has a solid and safe structure for the future. The Project manager and superintendent moved to our community, which showed their dedication to this project. Throughout construction, additional members of BCI made frequent trips to Alliance to consult with hospital staff to ensure the quality of the construction, provide expertise and recommendations to the change order process, and worked closely with CMBA to assure things progressed as they should to guarantee our projected finish date.

One key success factor was how well BCI managed relationships with Engineers, Contractors, Equipment Planners, other stakeholders, and especially Hospital Staff. They were able to take the diverse, and sometimes opposing, feedback and construct a space based off design using evidence-based best practices in the best interest of patient care. Another key success factor was the way BCI listened to seek understanding from the individuals who knew what they needed but may not have known how to achieve it. In my opinion, this is one of the foundational strengths of BCI.

As this project was my first in my experience as CEO, I would definitely request to work with the staff of Beckenhauer Construction, Inc. again. It was a true privilege working with them. I appreciate everyone's expertise, creativity, and personal attention to the many details. Together, we made every effort to create a facility that may equal that special BBGH culture enjoyed by the patient and families we serve.

Sincerely,

Lori Mazanec, ACHE
Chief Executive Officer