



Large enough to serve;
Small enough to care.

November 5, 2009

Mr. Lowell Beckenhauer
Beckenhauer Construction Company, Inc.
PO Box 866 – 1901 Riverside Blvd.
Norfolk, NE 68701

Dear Lowell,

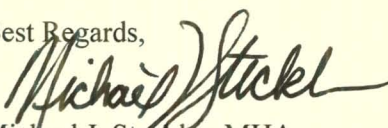
I wanted to write you a letter about our experience with Beckenhauer Construction now that our building project is nearly complete. Needless to say we are very happy with the way our project is turning out. I am anxious to hold our open house to share our new twelve million-dollar patient care wing with the members of our community. This seemed to be a good time to share with you my thoughts on how I felt about the entire design and construction process with your company.

As you know this is not my first major healthcare construction project. I have been involved in a number of other major construction projects totaling millions of dollars during my nearly thirty year healthcare administration career. In comparison with many of my other projects my recent experience with your firm has been a dream. Our Board selected Beckenhauer Construction because of the very effective design/build process that your firm could bring to the table. You worked very well with our architect and did a great job helping us through the entire design and construction process. When the planning was done we all knew what we were getting and how it would help to make our entire hospital facility a better place for our patients, physicians and staff members. We have not once been disappointed in this process!

As you now know, I wanted to be involved in the day to day construction activities of the project and you have done a good job of keeping me informed and involved in the project. Because I have been so closely involved in the project I am able to say that I have been very impressed with the quality of your staff and the sub-contractors that worked on our project. Your superintendent has been very responsive and did a great job answering my questions throughout the project. The ability of your staff to plan the work around the inclement weather and provide us with such a high quality building was impressive to me. Our new building is a showplace for what creative health care people; a great architect and a top-notch construction company can develop in a rural community.

I want to thank you personally for your expertise, creativity and personal attention to our project. I have never worked with any other large construction company where the principal of the company makes frequent on-site visits to monitor a project. I know that your attention to detail and personal involvement in the project was partially responsible for the great outcome that we have with our project. It has been a pleasure working with you and Beckenhauer Construction on our recent project. Please feel free to use this letter as a recommendation for your company. I look forward to working with you again on other building projects in the future. .

Best Regards,


Michael J. Steckler, MHA
President/CEO

Jennie M. Melham Memorial Medical Center

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